

## CONTACT LIST

Solera at Anthem Clubhouse Front Desk: 702-207-1407

Solera Website: [soleranews.com](http://soleranews.com)

Solera Resident Portal: [soleraatanthem.connectresident.com](http://soleraatanthem.connectresident.com)

Solera at Anthem Water Leaks: 702-207-1406

FirstService Residential Customer Service: 702-215-8165

Foundation Assisting Seniors (FAS): 725-244-4200

Anthem Community Council Water Leaks: 702-737-8580

Anthem Council Website: [anthemcommunitycouncil.com](http://anthemcommunitycouncil.com)

City of Henderson Public Works: 702-267-3000

City of Henderson Animal Control: 702-267-4970

City of Henderson Code Enforcement: 702-267-3950

City of Henderson Website: [cityofhenderson.com](http://cityofhenderson.com)

City of Henderson Business License Compliance:

Call or email to report solicitors within Solera -

702-267-1724 or [BLCompliance@cityofhenderson.com](mailto:BLCompliance@cityofhenderson.com)

Monday - Thursday, 7:30A to 5:30P or otherwise 311



# Solera™ at Anthem

*by Del Webb™*



**Helpful Information for Solera**

**Quick Reference Guide**

SOLERA AT ANTHEM COMMUNITY ASSOCIATION, INC.

2401 Somersworth Drive, Henderson, NV 89044

- 1) To save life, prevent a crime, or report a fire -Call 911
- 2) For assistance in non-emergency situations -Call 311
- 3) All exterior changes to the property should first be submitted to the ARC Committee for approval
- 4) The Association is mandated to conduct compliance inspections; please do not be offended if you receive a violation letter. These letters are meant as a reminder to maintain the aesthetics and property values of the community  
The most common violation types are for:  
Landscaping-Weeds, leaves and debris, tree trimming  
Remove and replace dead plants/trees  
House Painting  
Trash Cans - left out on non-trash days  
Faded Address Plaque Numbers
- 5) Trash Cans - pickup day is Tuesday. Cans may be placed out by the curb on Monday, after 5pm for pickup. The cans are to be returned to your storage area by Wednesday at 5 AM; trash cans must be kept at least 3 feet away from any fire hydrants when left out for pick up
- 6) Garage Doors - Shall remain closed at all times except when entering and exiting or while performing outside regular home maintenance. May be left open no more than 6 inches during the summer months for ventilation
- 7) Address Signs - For replacement of bulbs, replacement of smoke alarm batteries, etc. - call The Foundation Assisting Seniors 725-244-4200
- 8) Parking - permitted only on the side of the street without street lights; cannot park on the street for longer than 48 hours without moving; RV/ trailer/van parking allowed for 24 hours only for loading/unloading
- 9) Newspapers/flyers - should be picked up daily to prevent house from appearing vacant

**\*\* This information has been organized by the committees of Solera at Anthem and is not a replacement for the CC&Rs**

- 10) Please be aware that camera or lighting installations on your home may not infringe on a neighboring property and first must be approved by the ARC Committee
- 11) Please remember to pick up after your pets
- 12) On corner lots, the area between block walls and the curb are the responsibility of the individual homeowner
- 13) Quiet hours are 10pm until 7am on weekdays and between 10pm and 10am on weekends. Quiet hours are established by the City of Henderson
- 14) Please be aware of posted community speed limits
- 15) Contact Management at [soleraat anthem@fsrnevada.com](mailto:soleraat anthem@fsrnevada.com) or by calling 702-207-1407 for electronic copies of governing documents, account questions, ARC or compliance matters
- 16) [soleraat anthem.connectresident.com](http://soleraat anthem.connectresident.com) is the resident portal where you can register and track your Association account and view governing documents
- 17) To report a water leak within the community please contact Solera Facilities Manager at 702-207-1406 or [preeves@soleraat anthem.us](mailto:preeves@soleraat anthem.us)
- 18) To report a leak along Anthem Parkway please call the Manager for Anthem Community Council at 702-737-8580 or FirstService Residential customer service at 702-215-8165; please try to include the street light number closest to the leak (each street light post has a number marked on it)
- 19) Unsafe Sidewalk - For sidewalks with cracked or uneven slabs, raising/sinking, call City of Henderson at 702-267-3000 or 702-267-3259 or go online to [www.cityofhenderson.com/government/departments/public-works](http://www.cityofhenderson.com/government/departments/public-works); reports should also be sent to [soleraat anthem@fsrnevada.com](mailto:soleraat anthem@fsrnevada.com)