CONTACT LIST

Solera At Anthem Clubhouse Front Desk: 702.207.1407

Solera Website: SoleraNews.com

Solera Resident Portal: Solera At Anthem. connectres ident.com

Solera At Anthem Water Leaks: 702.207.1406

First Service Residential Customer Service: 702.215.8165

Foundation Assisting Seniors (FAS): 725.244.4200



Anthem Community Council includes representation from all Anthem communities and is responsible for the maintenance of Anthem Parkway.

Anthem Community Council water leaks: 702.737.8580

Anthem Council Website: AnthemCommunityCouncil.com



City of Henderson Public Works: 702.267.3000

City of Henderson Animal Control: 702.267.4970

City of Henderson Code Enforcement 702.267.3950

City of Henderson Website: CityofHenderson.com

City of Henderson Business License Compliance:

Call or Email to report solicitors within Solera 702.267.1724

BLCompliance@CityofHenderson.com Mon-Thur7:30am -5:30pm





Helpful Information for Solera Quick Reference Guide

Solera At Anthem Community Association, Inc. 2401 Somersworth Drive. Henderson, NV, 89044 702-207-1407

- 1) To save a life, prevent a crime, or report a fire Call 911
- 2) For assistance in non-emergency situations Call 311
- 3) All exterior changes to the property should first be submitted to the ARC Committee for approval
- 4) The Association is mandated to conduct compliance inspections; please do not be offended if you receive a violation letter. These letters are meant as a reminder to maintain the aesthetics and property values of the community

The most common violation types are:

- Landscaping; weeds, leaves and debris, tree trimming
- Remove and Replace dead plants/trees
- House Painting
- Trash Cans; left out on non-trash days
- Faded address plague numbers
- 5) Trash Cans; Pickup day is Tuesday. Cans must be placed out by the curb on Monday after 5pm for pickup. The cans are to be returned to your storage area by Wednesday at 5am. Trash cans must be kept at least 3 feet away from any fire hydrants when left out for pickup
- 6) Garage Doors; Shall remain closed at all times except when entering and exiting or while performing outside regular home maintenance. You may leave it open 6 inches during the summer months for ventilation
- 7) Address Signs; For replacement of bulbs, replacement of smoke alarms batteries, etc..., call:

The Foundation Assisting Seniors: 702.244.4200

- 8) Parking; Permitted only on the side of the street without street lights. You may not park longer than 48 hrs. on the street without moving your vehicle. RV's/ Trailers/ Van parking is allowed for 24 hrs. for loading and unloading only
- Newspapers/Flyers; Should be picked up daily to prevent the house from appearing vacant

- 10) Please be aware that the camera or lighting installations on your home may not infringe on a neighboring property and must first be approved by the ARC Committee
- 11) Please remember to pick up after you pets
- 12) On corner lots, the area between block walls and the curb are the responsibility of the individual homeowner
- 13) Quiet hours are 10pm 7am on weekdays & 10pm-10am on weekends. Quiet hours are established by the City of Henderson
- 14) Please be aware of posted community speed limits
- 15) To obtain electronic copies of Governing Documents, Account questions, ARC or Compliance matters, contact Management at:

Email: SoleraAtAnthem@FSRnevada.com
Call: 702.207.1407

- 16) Resident Portal: SoleraAtAnthem.connectresident.com Register to track your Association account and view Governing Documents
- 17) To report water leak within the community please contact:

 Solera Facilities Manager: 702.207.1406

 Paul Reeves: preeves@SoleraAtAnthem.us
- 18) To report a water leak along Anthem Parkway contact the
 Anthem Community Council Manager: 702.737.8580

 First Service Residential Customer Service: 702.215.8165

 *Include the street light number closest to the leak.

 Each street light post has a number marked onto it.
- 19) Unsafe Sidewalks: Cracked, uneven, rising or sinking slabs can be reported to the City of Henderson:

702.267.3000 OR **702.267.3259** Online

www.cityofhenderson.com/government/departments/public-works
Reports should also be sent to: SoleraAtAnthem@FSRnevada.com